

Home Assist

COVER

With the Home Assist package, you can stop worrying about household emergencies. This product covers you for the first hour's labour plus the call-out fee charged by:

- plumbers;
- electricians;
- glaziers; and
- locksmiths.

If disaster strikes, all you'd need to do is pick up the phone and an approved contractor will soon be there to pick up the pieces. No more nightmares!

EXTRAS

You also get telephonic access to a comprehensive database of:

- builders;
- carpet specialists;
- painters;
- garden services; and
- fire damage repairers.

CONDITIONS

- Any costs over and above the call-out fee and first hour's labour will be for your own account.
- You can use the Home Assist product up to a maximum of five times per year.

PAYMENTS

Like your insurance policy, your cover is payable monthly – please see your schedule for the total premium you pay for each Assist package.

Please note that your policy is a monthly policy and must be paid in advance on the deduction dates as they are stated on your schedule. If your premium is not received on your preferred deduction date, an attempt may be made to collect your premium on a more suitable date in an effort to keep you covered. If payment is not received for three consecutive months, the policy will be cancelled immediately.

CONTACT DETAILS

Home Assist is available 24/7, 365 days of the year on **0860 911 911**

Remember:

- if you have a comprehensive; third party, fire and theft or off-road vehicle comprehensive or motorcycle policy, it automatically includes **Accident Assist**. This ensures that an approved contractor will tow your car after an accident.

Other Assist products:

- **Road Assist** for breakdown support, emergency fuel delivery, flat battery/tyre assistance or even just to be sure of a locksmith when you need one!
- **Personal Assist** for a range of medical emergency, trauma, legal and even entertainment assistance benefits.

To add these to your policy, call **0861 55 55 80**

Home Emergencies
0860 911 911